

Spectacular mountains.

Massive glaciers.

Abundant wildlife.

Unspoiled wilderness.

Powerful rivers teeming with salmon.

World class fishing.

Shimmering northern lights
and the world's most friendly people.

These are just a few of the reasons that
people come to Alaska...



Alaska Vacation Store

While there are any number of companies and tours that you could take to show you these things, our guests expect more – a vacation that is tailored to your specific preferences. Our guests come to us looking to experience the beauty and excitement of Alaska, but want to avoid the highly structured, crowded and commercialized activities.

We believe that a visit to Alaska is more than just the sum of the different things you see and do. It is about the entire experience, from the moment you leave your home, through your entire stay here in Alaska. Our goal is to make your visit here both spectacular and trouble-free, and provide you with a unique Alaska adventure. As we like to say to our prospective guests, 'Why take the same vacation as everyone else, when you can create one of your own!'

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hen people contact us, we tell them that almost anything you can think of to do here in Alaska, we can arrange it for you – Not to mention the things you didn't think of! We regularly work with about 200 vendors across the state, and select from another 150-200 vendors for the truly unique destinations and activities. We select our vendors with a number of important criteria in mind: The quality and value of their products and services, their commitment to excellence and customer satisfaction, and their belief



that Alaska is a truly spectacular and magical place, and their desire to share their experiences and expertise with you. Our vendors are passionate about Alaska, passionate about making sure that visitors have the best possible experience, and passionate about making sure that you are more than satisfied with your visit here. In addition, our experience and knowledge allows us to combine these choices in such a way that makes for a very exciting and trouble-free vacation for you. Our primary goal is for you to have a spectacular time in a spectacular land.



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hat We Do:

Alaska Vacation Store is an Alaska travel and tour planning company. We specialize in creating completely custom travel packages tailored to your specific interests and needs. Our tours and packages are comprised of three

main parts: the planning and reservation portion of your trip, the actual visit to Alaska, including all of the lodging, activities and transportation that we have included, and the customer service and support that we provide.

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lanning:

Our products and services begin when you first contact us. We feel that it is very important to get to know you well enough to be able to select and suggest the best activities, lodging, and transportation options for your visit. We do this by talking to you by telephone and getting a sense of what you expect and want during your visit here. We freely make suggestions and offer advice about the different possibilities, and when we have a sense of what you want to do, we



create a custom package for you that includes all of the elements – lodging, transportation and activities – that we suggest for you, based on our conversations. You can look over the package, and make adjustments, and when we have it just the way you want it, we reserve the package for you. A few weeks before you travel, you will receive a confirmation packet with all of the necessary travel documents, maps, brochures and other information that you need for your visit to Alaska. In addition, we reconfirm all of our bookings several weeks before your arrival, to insure that your package has been reserved exactly we prepared it for you.



Y our Vacation:

When you arrive, all of our hard work and attention to detail will ensure an absolutely amazing visit to Alaska. You'll experience the spectacular sights and wonderful hospitality of Alaska. We work very hard to balance your activities and travel with plenty of time to explore on your own. Because we work very closely with all of our partner businesses, they will all be expecting you, and will know that you are one of our guests. This is important because we are very proud of our fine reputation with both our partners and our guests. This is your time to explore and enjoy our home!



C ustomer Service:

Because we have such wonderful business relationships with our vendor-partners, it is extremely rare that we have any unexpected surprises or problems with our packages. Occasionally weather or travel delays will interfere with one of our packages, and we are often able to reschedule items that are cancelled or postponed due to weather, and we can make these arrangements for you when that happens. In the unlikely event that you require any assistance, we are available by telephone 24 hours a day, seven days a week.



Why Choose Alaska Vacation Store?

Alaska Vacation Store is highly focused on personalized service, high quality and high customer satisfaction. We are a small tour company, and this allows us to truly create custom tours that are both great values and a once-in-a-lifetime experience. Because we're small, we can devote the time and attention to your visit, and you are more than our client, you are our friend. Many of our competitors are too large to devote the time and resources to your visit, and also tend to be more cookie-cutter in their approach to your plans. Alaskans love to share their state with visitors, and our philosophy is to put together your vacation the way we would do it for our friends and family.

Because our vacation packages are completely custom, we like to spend a fair amount of time talking to you about your preferences and desires, and from our conversation we'll create a suggested itinerary, and provide a detailed description of your activities for each day, including the sights that you will see, activities that we have planned, and a description of the lodging each night. You can look the package over, and we will make whatever changes and adjustments you request. When we have the package just the way you want it, we'll confirm all of your reservations. We can also arrange air transportation from your home to Alaska, and include it in your package.



It is never too early to begin the plans for your visit to Alaska. The best way to start planning is for you to give us a call. Our toll-free number is (877) 692-5275. We are available from 9 AM to 6 PM Alaska Time, Monday through Friday (we open 1 PM Eastern, Noon Central, 11 AM Mountain and 10 AM Pacific Time). Or, if you prefer, drop us an email at info@alaskavacationstore.com.

Your adventure in the
Last Frontier awaits!

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